

Terms and Conditions:

1. Individuals, can make a purchase from sushicity.be. Customer will need an active email address and a telephone number which can be used for making a contact as necessary. In case if required, the customer agrees to present a positive ID issued by government (as applicable) as a proof of ownership of the credit card used for making purchase.
2. Customer takes the responsibility of maintaining the confidentiality of his/her account details including password and preventing unauthorised access to his/her account. Customer agrees to accept responsibility for all activities that occur from their account. Customer must take all necessary steps to ensure that the account credentials are kept confidential and secure and should inform the seller immediately in case customer has any reason to believe that his/her account credentials including user id and password are manipulated and/or used in an unauthorised manner.
3. Customer is solely responsible for providing the correct billing and delivery addresses.
4. Delivery will take place at the delivery address specified by customer during the ordering process. Delivery address must be within Oudenaarde, 9700.
5. Please note that the email confirmation is only an acknowledgement of the receipt of the order. Any product/products on the same order which we have not confirmed in the dispatch confirmation e-mail, is not a part of that binding contract.
6. Only the written conversation will be considered for any change or cancellation of order before or after dispatch of goods. Cash refund fee on order cancellation may apply.
7. In case customer decides to cancel an order, we reserve the right to charge the applicable transaction charges.
8. Order and the goods become customer's responsibility and ownership after customer receives them.
9. We put our utmost efforts to have your order delivered on the delivery time provided in your dispatch confirmation email. However, please note the delivery time provided by us are only our best estimates and the actual delivery of your order may be later than this time. Any delays made by the delivery service is beyond our control and our liability.
10. All item prices are inclusive of 6% or 21% VAT as applicable, unless stated otherwise.
11. The above stated terms and conditions are governed by the Belgian law. Any dispute shall be resolved by resolved by the Belgium court.